

VelocityReport Plugin - Defect #1206

Printing in A4

03/20/2017 08:00 PM - Armin Schöttner

Status:	Parked	Start date:	03/20/2017
Priority:	Normal	Due date:	
Assignee:	Armin Schöttner	% Done:	0%
Category:	velocity	Estimated time:	0.00 hour
Target version:			
Browser (if web client):			
Description			
<p>Hi Patrick,</p> <p>with some changes in our work, I wanted to use Velocity for printing now.</p> <p>I totally love, what I have discovered so far.</p> <p>But there ist a (for me) big bug. I want to print my reports in A4 portrait (most of them). This is simply not possible. The preview looks perfect, but what is printed, always has a large margin (i think, its just a small format printed on A4).</p> <p>I have checked it on Servoy 6.1.6 / 8.1.2, Java 7 / 8 (latest), and Windows 7 / 10 ... always the same thing.</p> <p>Let's make it short: I have checked older versions of the plugin, too. Everything is fine up to version 3.5.26, no margin, everything printed perfectly ... with version 3.5.27 and up the problem begins.</p> <p>As mentioned before, it looks like the report is zoomed to a smaller format, maybe letter and then printed 1:1 on A4. Savinig the report as PDF is like a zoomed in version of the "small" format.</p> <p>I have added 2 versions of my report ... it is in an early state, so there is some errors on it, but you can see, what problem i have.</p> <p>I hope, you can help me here.</p> <p>Regards</p> <p>Silvio</p>			

History

#1 - 03/20/2017 08:56 PM - Patrick Talbot

- Assignee set to Armin Schöttner
- Priority changed from Urgent to Normal

Please don't set the priority to a ticket to urgent unless you are prepared to sponsor the fix.
Please attach your template as well so that I can have a look at the CSS you use to define the page properties.

#2 - 03/20/2017 08:56 PM - Patrick Talbot

- Status changed from New to Feedback

#3 - 03/21/2017 09:49 AM - Armin Schöttner

- File test.html added
- File test_rendered.html added

sorry, I didn't know that about priority.

I have checked the rendered template in my browser, it works fine there.
Also the preview is perfect. The problem occures only, when it comes to printing / saving.
The pdf contains a zoomed in version and printing produces a small version with large margin.

Both, report and preview are set to plugins.VelocityReport.PRINTSIZE.ISO_A4.

The CSS is very limited and in the head of the template, as I am in an early state of developing and tried to figure out, if it's my file or the plugin.

I have checked the issue now (in developer) with:

windows 7, windows 10, macOS
Servoy 6.1.6, Servoy 8.1.2
plugin-Versions 2, 3.5, 3.5.26, 3.5.27 and some newer, until the newest one.

it works in version 3.5.26 and older on all OS and both servoy versions

#4 - 02/28/2019 10:00 PM - Patrick Talbot
- Status changed from Feedback to Parked

Files			
V3_5_26.pdf	67.9 KB	03/20/2017	Armin Schöttner
V3_5_27.pdf	67.8 KB	03/20/2017	Armin Schöttner
test.html	1.04 KB	03/21/2017	Armin Schöttner
test_rendered.html	1.32 KB	03/21/2017	Armin Schöttner